

1. Cancellation Policy

The Plumbing Industry Registration Board (hereafter "PIRB") board members may use their discretion to determine when and how any cancellations may take place. This is mainly based on circumstance – and will be dealt with on a case by case basis – if required.

2. Refund Policy

The Plumbing Industry Registration Board (hereafter "PIRB") board members may use their discretion to determine when and how any refunds may take place. This is mainly based on circumstance – and will be dealt with on a case by case basis – if required.