



The following is all the written questions posed to the panellist during the Plumbing Industry Questions and Answer session, held on the 11th October 2017. As not all questions were responded to during the session, due to time constraints the response to the questions can be found below.

If you require any further information and or have any further questions please send it to info@pirb.co.za.

To view the recorded session of Plumbing Industry Q&A, see on the https://www.youtube.com/watch?time_continue=19&v=nxppuHwud98

For further information, view In's and Out's of CPD, see on the <https://www.youtube.com/watch?v=ta2dHPnnC9I>

| | Webinar Question | Response |
|---|---|--|
| 1 | I would like to ask about signing the COC in Durban, apparently we are not allowed to use the PIRB Certificates... | Yes and No. Directly Durban will not recognise the PIRB COC, however indirectly they have to. Reason being is because they have the South African National Standards imbedded in their own bylaws, and the PIRB COC is imbedded within these standards. We are however engaging with all municipalities on a continuous basis. |
| 2 | As much as it's not legal for Rain Water harvesting, should be used for general purposes in house not for human consumption, just to save water.. | Correct |
| 3 | Starting CPD, obviously the points may be lowered to get everyone on board. What is the final amount of points that CPD will require from us? how do we know that this will then be the maximum and what stops the board from increasing it at will. is there something within the PIRB constitution that addresses this point? | The current maximum points will not change and are imbedded in the CPD policy (http://pirb.co.za/wp-content/uploads/2015/07/PIRB-CPD-Policy-September-2017.pdf). What could change on a yearly basis is the number of points that is required for the registration cycle year i.e. currently to phase in, it is 10 points. Could the board change the maximum points, yes, but the likelihood that the full board changes the points is highly, highly unlikely (bear in mind the bulk of the board members are plumbers). Further to this it would be frowned upon by SAQA and could result in PIRB professional body status being revoked. |

| | | |
|----|---|--|
| 4 | Just wanted to ask why is there a need for a master plumber category when the Licensed plumber can perform all the required tasks and issue COCs. Are we trying to establish a section where in future only master plumbers will be able to perform certain jobs/installations? If the answer is no, then we would require that to be set out in the constitution or recorded so that we do not face that problem later on. | As part of the SAQA requirements PIRB had to reflect a progressive pathway from Learner to qualified plumber and further. As with the questions above could it happen, yes, but the likelihood that the board does this is highly highly unlikely. Further Licensed plumber has been registered as the respective designation that can issue a COC and if we change our PIRB professional body status could be revoked. |
| 5 | Can we get our points from ANY of the 3 categories and not be limited to certain activities, or have to get points from all 3 categories. This is especially so for rural plumbers or plumbers who have certain impediments to certain activities- not computer literate, not able to read or write etc. | It is a valid question. Currently while phasing in CPD plumbers can get there points across any of the 3 respective categories. However, going forward, you will be required to get across all 3. The reason for this is because it gives a development spread and not is just in a specific area or category. However, PIRB would agree circumstances may dictate what is possible and what is not possible, and for this reason the respective plumber just simply needs to approach the PIRB and quantify why they are not able to obtain there points in the respective category. |
| 6 | why can we not display the PIRB logo on our vehicles? | PIRB registration is the registration of an individual. Therefore, the registration/approval is linked to an individual and not a company. Even though your intentions are good by displaying the logo on your vehicle, by using PIRB's company letter head and marketing elements denotes that the company is registered with PIRB, which is not the case. Similarly, by displaying the logo on a vehicle you are denoting that all persons in that vehicle are register with PIRB which in all most likely is not the case. Each registered member is issued with a personal PIRB ID Card, which may be used as proof of your registration. You may however denote your PIRB registration number and category (ies). |
| 7 | Would there ever be a SANS check list for provided by either PIRB/IOPSA like the old Cobra SANS 10254 check list? | http://www.iopsa.org/resources/Documents/Compliance%20Table%20for%20New%20replacement%20Repair%20and%20Maintenance%20Geyser%20final%20march%202017%20ver2.pdf https://buildersshop.co.za/collections/frontpage/products/non-compliance-notice-sans-10254-electrcial-geyser |
| 8 | How are manufacturers monitored via IOPSA/PIRB? | It is not the mandate of PIRB to do this, however indirectly it does though the fact that only complaint products may be installed. So it is your responsibility as a plumber to ask the question when purchasing the product. |
| 9 | Being a water crisis in Cape Town, alot of property owners are looking to filtering non-portable water, is PIRB/ IOPSA looking at a regulation on how such an installation should be carried out? | Yes the City has been engaging PIRB and IOPSA but not on the regulations but rather best practices. Regulations are done at a National level and takes years to unpack. |
| 11 | Cost Wise, depending on tipe of work carried out , when do I issue an certificate. Example: Do I issue an certificate when I have replaced a toilet or fitted a new tap. | This can be found on the reverse of the certificate. But in short, all jobs in excess of R1500 or when every work is carried out on a hot water cylinder irrespective of the cost. |
| 12 | Do i need to be qualified as an electrician to install a solar controller ? Im asking as i am a solar and heat pump installer | No not as far as we are aware but please contact the respective manufactures as they will be best place to know. |

| | | |
|----|--|---|
| 13 | could you provide me with the place or article where in the SANS that it states the need for a PIRB COC as i would like to push that with the DA who i will be setting up a meeting | SANS 10106 and SANS 1352 section 9 and soon to be SANS 10254 (final stages of publishing) |
| 14 | well a suggestion is to charge what the Coc costs plus a percentage the same as how we charge materials | Unsure what is being asked here? |
| 15 | as they did the work possibly some admin time for submitting the coc | Ditto |
| 16 | how can one work with cpd points if i register for a webinar but my team of 4 pirb registered plumbers watch it together? do they all need to pay the webinar fee? | CPD programs are delivered by various service and training providers. In some cases, there is a cost and others there is no cost. The webinars and the content are provided by an external service provide and they are a business in their own rights. A plumber should choose to make use of their service or not. So, while all your plumbers maybe able to watch the webinar only one will be able to obtain there CPD points. |
| 17 | did you mention the letter of non compliance from to the customer | A noncompliance notice to the user/owner of the plumbing is clearly defined in the Standards SANS 10254; 10106; 1352 |
| 18 | ok perfect they all need to pay, but if we in one location they wont individually login does that cause a problem is there something else we need to do | I assume you are referring to the webinar. This could be done however prior arrangement will need to be arrange with the service provider as we will not be able to record attendance and get a register. |
| 19 | ok should i refer it to them? how do we get individual points for the plumbers; each do the individual tests | If they are watching a recording of webinar they will need to have completed the post assessment and then submit their points to the PIRB |
| 20 | my own process is i would like from iopsa is the process of what we follow to enforce the sans regulation | I hope I understand the question correctly but you should not be the one to enforce the standards, it is the regulations, everyone and yourself should be doing it. But we know this does not happen because regulator environment is non- existing and failing us and this why everything is falling apart. This why industry through PIRB is stepping into this role to save the industry as a whole. So what can you do as an individual, understand the regulations yourself, doing things right and then point out to people that they are doing wrong by showing them the regulations/standards |
| 21 | such an example is like a estate tells u that you may not have an open vent on the property but sans says we have to have one. how do we hold them accoutable for not complying to SANS and protecting our jobs as well as enforcing the law | Get them to give you a letter stating that they indemnify of incorrect practice and if they do not give you a letter give them a noncompliance notice/letter clearly stating that they are in contravention and you will not be held accountable for any future wrong doings. Further you can bring it PIRB's attention and we will forward to the respective local authorities. |

| | | |
|----|--|--|
| 22 | <p>Gooday. What is the reason as to why the full amount of cpd points cannot be carried forward.</p> <p>Thanks Lawrence</p> | <p>This has recently been change where by you can carry 1/3 of your excess points over to the next year - see section 7 (http://pirb.co.za/wp-content/uploads/2015/07/PIRB-CPD-Policy-September-2017.pdf).</p> |
| 23 | <p>can a pirb member not registered with Durban municipality do work in Durban</p> | <p>Of the 270 odd metros and municipalities in the Country only 2 have some form of plumber register - that being Durban and Cape Town. They have their own requirements that need to meet such as their own test and fees. However, in both you are required to be a qualified plumber similar to that of the requirements of the PIRB.</p> |
| 24 | <p>Hi Guys. Will the Durban municipality accept a pirb coc? Cheers Philip</p> | <p>Yes and No. Directly Durban will not recognised the PIRB COC, however indirectly they have to. Reason being is because they have the South African National Standards imbedded in their own bylaws, and the PIRB COC is imbedded within these standards. We are however engaging with all municipalities on a continuous basis.</p> |
| 25 | <p>Hi I'm Louis Robberts from Gauteng. We are building RDP houses and getting the COC forms from different Municipalities to complete. It seems that non registred plumbers can complete the forms.</p> | <p>Yes and No. Directly Durban will not recognised the PIRB COC, however indirectly they have to. Reason being is because they have the South African National Standards imbedded in their own bylaws, and the PIRB COC is imbedded within these standards. We are however engaging with all municipalities on a continuous basis.</p> |
| 26 | <p>whats the difference between a national certificate in constuction plumbing NQF level 3 and a trade test?</p> | <p>One is a qualification and the other is a test. In the past to obtain your qualification such as the red seal you underwent a trade test. Today the red seal has been replaced by the NQF 3 qualification and this again has been replaced by a NQF 4 qualification. However please take note that all qualifications in the past are not invalid. As technology and methodology changes the qualification is update. It is for this reason why CPD is introduced so that people that received their qualification decades ago still continuous developed themselves.</p> |
| 27 | <p>Explain the differnt ways we can Log or Capture the CPD Points</p> | <p>Online http://pirb.co.za/cpd-submission/, via the app or by completing the activity form http://pirb.co.za/wp-content/uploads/2015/09/PIRB-CPD-Activity-Regsitration-Form.pdf and submitting it. If you have attended an accredited CPD course, a plumbers evening or CPD webinar they will submit your points on your behalf but make sure you sign the register.</p> |
| 28 | <p>i was told by the building inspector of Cullinan, Pretoria that they are going to be doing away with their Certificates soon and only accept PIRB certificates but he cant give me an indication as to when it will come into play?</p> | |

| | | |
|----|--|--|
| 29 | Hi, I'm Wiseman from Melmoth /Richards bay: my question is: how much do I charge a customer for issuing a COC for a work that was not done by me | This is an extremely dangerous practice and you should not even be considering doing this. PIRB condones this and you could lose your licensed. Also bear in mind that if you do this you will be held accountable for any redress or refixes. Further in doing this you are basically accepting the fact that unqualified people are doing the work and in turn that they are under cutting the qualified plumbers. |
| 30 | Apparently harvesting rain water is not legal | While as ludicrous as it sounds you are correct there are no standards or regulations for this. |
| 31 | i understand that the inspectors also need to do some sort of training | One would assume that this is the case - but in practice it is not necessary the case. PIRB and IOPSA provide training to the local authorities if and when it is requested. |
| 32 | how can i do the PIRB test | When you register with the PIRB it will automatically happen - alternately see http://pirb.co.za/assessments/ |
| 33 | i am a maintenance plumber and electrical geyser maintenance is what we do, I understand we are not allowed to connect the geyser after replacement, are we allowed to disconnect electricity from the old geyser before we repkace it. secondly what is the convesation like between IOPSA, PIRB and Insurance Industry like? | An electrical certificate of compliance needs to be issued on each and every replacement. |
| 34 | I do not understand how obtain cpd points.I find this all so difficult optain. | http://sluggvideos.co.za/videos/Webinar%20Recordings/PIRB/In's%20and%20Out's%20of%20CPD!.mp4 |
| 35 | If you have colege students training with you, do you get any CPD points for that aswell | Yes, you do if you are providing mentorship to them. You need to provide relevant evidence to support this. |
| 36 | Why must Plumbers fall under Building Bargaining council and not Electricians | I assume you are referring to the Cape Town Building Bargaining Council. The Electricians have a national statutory Bargaining Council while the plumbers do not. |
| 37 | just to know about the issuing of a COC where the Architect and client still insisting the plumber for the COC even if the design is done by a plumbing consulting company . Can we refuse and what is the way forward to protect us as plumbers. | If the client and or architect are insisting on you issuing the coc but the design is incorrect insists on a signed letter from them to indemnify you as the plumber. |

| | | |
|----|--|---|
| 38 | Marko Hall, Pretoria. Why are plumbers not involved with the final sign off of plan? Only engineers and the architect sign off before construction begins, but as the plumber we need to install as per their spec which does not always fit as per their plans. As far as I know in England and America plan will not be signed off if not overlooked by plumber. | Regulations and or local bylaws do not allow or require this to happen. However, as the responsible and accountable person for the installation you need to bring this to their attention and if they do not change they need to provide you with a letter indemnifying you for their design. |
| 39 | at first when cpd came into our part of town i was angry but if we can eliminate the hippie plumber from taking our work by doing this it will be in favour of all the registered plumbers in town to be the only persons that will be able to do the plumbing work. thumbs up | National Building Regulations have been in existing way before the PIRB has come about, and which the local authorities should be enforcing. A18 within the regulations is clear that a trained plumber must do the work. If this is the case then why should we be in this situation of the "hippie" plumbers running the show. But the sad state of affairs that it is not and then if not, then what is the plumbing qualification worth, we might as well then pack it all in and just become "hippie" plumbers. So, if government or local authorities are not going to protect the qualified plumbers who is going to do this? It is us as Industry itself and hence the creation of the PIRB. PIRB is for industry by industry, but more importantly industry as a whole. So, while PIRB is making great strides this unfortunate is taking time because of limited resources and funds. Further to this one needs to bear in mind that many so called "hippie" plumbers are actually qualified plumbers themselves. So, the question that arise now is how does one weed these individuals plumbers out to protect the whole - and hence CPD and the COC. |
| 40 | Will the standard state it has to be a PIRB certificate | SANS 10106 and SANS 1352 section 9 and soon to be SANS 10254 (final stages of publishing). Also bear in mind it might be a contractual requirement, or a local bylaw or a condition of warranty. |
| 41 | will pib and lopsa ever step in on the industry were 1000s of complexes are been built that are being plumbed against standards and being signed off by building inspectors. | Putting PIRB and IOPSA aside for a second it is illegal period. The question is who is challenging the building inspector. You have the National Regulator which it can be reported to. There are a few of these case that have been reported to IOPSA and they are dealing with it as well. With respect to PIRB it is what we are working towards, and more so through the issuing of COC's on the property (which should already be the case because of SANS 10106 or 1352 in these complexes). It is why PIRB is putting funds into training the inspectors so that they are clear on the standards that they need to get the COC in terms of the standards. |
| 42 | Steve do we have a legal section in IOPSA to assist contractors with contractual issues | Yes, IOPSA does. Please engage directly with them assuming you are a member. |
| 43 | Steve I am in the process of training 20 ladies, who are interested in doing a complete plumbing course. This is in the north west at the TUT college. I require some guidance in this regard. | IOPSA will get in contact with you on this regard. |

| | | |
|----|--|---|
| 44 | The place to expand on the the whys & wherefores should be done at meetings. Can we perhaps discuss PLUMBING questions first. Arrange meetings for those that havent been to meetings for those that querying it today. | Assuming you are referring to IOPSA meeting. As an IOPSA member you can engaged your local committee and put this suggestion forward. |
| 45 | Who makes the rules? Not SAQA! You must give them the rules & I find SOME a detriment to my buusiness. No other trade has to make points. | Which rules are you referring to? CPD requirements? SAQA professional body policy: Criteria for recognising a professional body - "Set criteria for, promote and monitor continuing professional development (CPD) for its members to meet the relevant professional designation requirements". See http://www.saqa.org.za/docs/pol/2017/_Print%20Ready%20for%20Policy%20and%20Criteria.pdf |
| 46 | You said if the existing residence plumbing check list is completed, & explained to the owner, it would cover all future claim but read my question in this regard.! I emailed it yesterday.yesterday. it covers the | Unsure of the question - but can add that the standard clear states all noncompliance need to be done in writing to the owner. |
| 47 | Impossible to liase with an electrician to meet at a particular time re geysers, & he must come back again! TIME is money. | It is the regulations. |
| 48 | To get 1(one) activity CPD point I pay over R2000. Why is it so expensive? The development CPD points is not so expensive. 1 COC Cost R127 + VAT. You need 15 COC's for one point. 15 X R127 = R1905 + Vat | Technical you are correct, however you approach is not logical. Your logic will be the same as saying because you mentor a plumber and it costs you R15000 per year the CPD points that you can claim for mentoring will cost you R15000. Further what is important to understand is that CPD is a by-product of what you do i.e. you issue COC because you must, as result of this you can earn CPD points. |
| 49 | How many COC's must you log for one CPD point? | 15 COC'S |
| 50 | In Bloemfontein as hulle n fabriek verkoop moet die vekooper n coc gee ons as plumbers kan nie onder die grond sien vir die riool nie , mag jy die coc uitruik met die riool uitgesluit? | Yes, it can but it must be clearly indicated what is excluded and the reason for the exclusion. |
| 51 | who enforces my local municipality to comply to pirb | There bylaws and the SANS requirements. |
| 52 | Why are the points not allocated to the companies that employ the plumbers. And do everything by the book in regards of safety file and workman's comp pensions. My staff are not keen to join and now we as the employees sit with the costs. You said you want to grow the industry I find this is going to hamper this. | Is competency in a company itself or the individuals within a company. If we are to allocate the points to a company itself then this is like saying you that your company has the plumbing qualification and not the individuals who work for the company. If one can show how a safety file, paying of pension or workers compensation etc improves an individual then there is merit in awarding CPD however we cannot see. What could be consider is that an employer in his or her's individual capacity shows that they are providing a conducive and positive work environment for his/her employees they can earn CPD points. We would encourage suggestion being put forward for consideration but we stress is must be measured on an individual's bases. |
| 53 | Are the financials for PIRB freely available? | Yes, they are and arrangements can be made to view at the PIRB offices |

| | | |
|----|---|--|
| 54 | Of the 5000 members how many are actually qualified plumbers and how many are Lerner's could you make this info available | This has been available http://pirb.co.za/registration/registration-report/ |
| 55 | Why can't we have a weakened seminar once a year like the medical sector | This is a very good suggestion and has just been muted at the last IOPSA board meeting. |
| 56 | why is it that you charge huge prices to train your stuff eg solar geysers course or heat pumps | I am not sure what is meant by "You". If you mean PIRB/IOPSA, then you are mistaken as neither IOPSA/PIRB offer this type of training. This is done by external training providers that have no relationship with either IOPSA/PIRB. |
| 57 | cant you organize a merchanism whereby you try and assist your plumbers with suitable projects such that they can also be in a position to get cpd points. sometimes a plumber is mostly into maintenance 5, or 9 months where caan you get cpd points | IOPSA/PIRB will never elevate one member/individual over another. So, while you may have to be an IOPSA member and or be registered with the PIRB to undertake work, PIRB/IOPSA will not be in a position to give work to its membership and or registered individuals over and above anther member or register individual. Further this practice will be view as collusion. |
| 58 | on issuing a coc to wha5 extend does the client have influence on his work? someone needs a certain layout he sees in internate or abroad do you follow that instruction sometimes you are threatened to be chased on site so which is which | The regulations are the regulations period. If the client wishes to circumvent them, then it is your duty to inform them and indemnify yourself against the instruction in writing, |
| 59 | with regards to the coc question ...ethekwini don't recognize pirb coc ..is there gonna be any change soon Julian Durban | Yes and No. Directly Durban will not recognised the PIRB COC, however indirectly they have to. Reason being is because they have the South African National Standards imbedded in their own bylaws, and the PIRB COC is imbedded within these standards. We are however engaging with all municipalities on a continuous basis. |
| 60 | In terms of the required points, we know the system is currently very fluid with adjustments being done as you receive feedback. However, there needs to be a maximum limit that must be decided upon. How will you decide on that maximum limit and what is the maximum limit? | The maximum numbers of points have never change (http://pirb.co.za/wp-content/uploads/2015/07/PIRB-CPD-Policy-September-2017.pdf). What has change is the number of points will be required year and year while it is being introduced, but they will never exceed the maximum points. |
| 61 | In terms of who is in charge of CPD as a whole- points, activities, point allocations etc etc- can we have the names and contacts of the individuals or the representative of the committee. can you release a list of who is on that committee to all plumbers | There is a CPD committee that reviews this and the task is undertaken has been outsourced to IOPSA. If a person wishes to put their name forward to the committee feel free to contact IOPSA. |
| 62 | The cost of complying to CPD, is there going to be any subsidization from merchants and manufacturers to provide free webinars, free courses, free training as they can then advertise their products to us? | Manufactures/merchants have been doing this but it is up to each of the manufactures/merchants to choose to do this. |

| | | |
|----|--|--|
| 63 | Will the CPD system ever be tied together with world wide plumbing standards in other countries like US, Australia, UK, to a point that a plumber can emigrate and be allowed to plumb in other countries that have the same system in place? | Overtime this is a possibility but it is not on the cards at the moment that PIRB is pursuing. |
| 64 | Why does the COC's that we issue for the City of Cape Town not count any CPD points? | The City's COC has nothing to do with the PIRB. The PIRB's opinion is that the City's COC has no value or credibility as any person can simply download it and issue and further there is no accountability. |
| 65 | I would like to know what the legal requirements are pertaining the electrical connection to the geyser ,while replacing it. Are we as plumbers permitted to do the disconnection and reconnection thereof. | An electrical certificate of compliance needs to be issued on each and every replacement. |
| 66 | Why must I register with the PIRB? | As the professional body for the sector your will are required to be register, however the choice is still yours. If you wish to; issue a COC; work in a particular local authority who requires it; work for an insurance/state contract etc you will be required register. |
| 67 | Who structured the CPD and who is benefiting from the profit of all of this, I have no issue with upliftment and standards but how do you decide on the points? | Unsure what is you mean by profiting from all this. Any person/training provider/manufacture/merchant/plumber can offer an activity that attracts CPD points. They simply apply to IOPSA for their activity and once relevant requirements are meet the points will be allocated. It will be then for that person/training provider/manufacture/merchant/plumber to promote and sell there CPD course, and if successful then that person/training provider/manufacture/merchant/plumber they then profit from it. |
| 68 | Why don't the PIRB accept SAQA certificate evaluations? I have an original SAQA Certificate where the SAQA Authorities has recognised all my master/engineer certificates in 2010 when I have applied for my exceptional skill for the green ID . They have handed me over those certificates just because of my high qualification and high experiences degree in the renewable energy sector which includes my plumbing-central heating state qualified engineer degrees and certificate handed over by the German Chamber and Government while I was working and studying there . | SAQA simply gave an evaluation i.e. it stated that your international qualification is equal to a x or y qualification. It does not mean you are entitled to the South African qualification, you still need to be assessed before the qualification can be bestowed upon the individual. |

| | | |
|----|--|---|
| 69 | There is simply no recognition or reward given to those who pay their licence fees each and every year by the general public and customers alike. What is the PIRB doing for me as a Licensed Plumber? | What recognition would you like to see from the public? That they only use PIRB licensed and qualified plumbers? The regulations for the past 4 decades have made it a requirement for the public to use qualified plumbers. So why are they not doing this - simply because there is no enforcement and accountability. This is what the PIRB has been and continue to work towards. The growth in the PIRB is showing and that we are winning the battles but we have certainly not won the war as yet. But as an industry we are going to. |
| 70 | What is the difference between PIRB and IOPSA? | http://pirb.co.za/questions/ |
| 71 | I have already done my Trade test why must I do another test with the PIRB? | While people may have done their trade test they have no comprehension of the standards. As a qualified and proud plumber it is the corner stone of their knowledge base (this is same throughout the world). The current PIRB assessment result are showing, even with a open book assessment the failure rate is 65% of people taking the assessment with a average failure rate of 22%. This is a shocking that 65% of QUALIFIED PLUMBERS only know 22% of what the standards say. |
| 72 | What is the difference between a PIRB COC and a municipality COC? | Accountability, creditability and enforcement. |
| 73 | Why must we pay for CPD? | For the same reason you should be paying for education. However, CPD does not have to cost you anything because CPD is a by-product of what you do. Did you do some form of learning over the past 12 or 24 months? If yes and if industry related you have done some form of continuous development or learning. If you attend this webinar you would have obtained 0.5 CPD points - may I ask how much did that cost you other than your time? |
| 74 | I have been working as a plumber for 7 years where can I go to get qualified? | http://www.iopsa.org/How-to-become-a-plumber |
| 75 | When must I issue a PIRB COC? | This can be found on the reverse of the certificate. But in short, all jobs in excess of R1500 or when every work is carried out on a hot water cylinder irrespective of the cost. |
| 76 | Based on what do you audit a COC? (standards) | Yes, the standards and the local by laws. |
| 77 | How do I submit my CPD points to the PIRB? | Online http://pirb.co.za/cpd-submission/ , via the app or by completing the activity form http://pirb.co.za/wp-content/uploads/2015/09/PIRB-CPD-Activity-Registration-Form.pdf and submitting it. If you have attended an accredited CPD course, a plumbers evening or CPD webinar they will submit your points on your behalf but make sure you sign the register. |

| | | |
|----|--|--|
| 78 | How has PIRB made itself accessible to the plumber who does not own a smartphone/ laptop and have access to COC selling merchants throughout the country? I.e. the small guy. | COC's can be purchase from any participating merchant or by contacting the PIRB directly. Those that are unable to log there COC's online can do so by contacting the PIRB. |
| 79 | How has PIRB assisted with updating plumbing rules and regulations taking into account new technology and best practices around the world? | This is done on a continuous basis however it is done via the various committees at SABS who's responsibility to update the South African National Standards. |
| 80 | How much has PIRB spent (or what proportion of the marketing budget) is spent promoting PIRB to the greater public? | Nothing as there is not funding to do this. Promotion and use of marketing funds of the PIRB is done on three levels: Firstly - Local Authorities then Commercial entities like insurances/manufactures and then Public. So, while it is a target area there are no funds to allocate to public promotion at this stage. |
| 81 | We have been in the industry for over 40 years. During the past 8+ years we have been working mainly in Midstream Estate, Copperleaf Estate, Waterfall Country Estate and Steyn City. During this time (other than when Eskom required a solar COC for rebates) we have only been asked for a COC once by a building inspector. According to her it was law that a COC must accompany the Final Plumbing Certificate which I verified and confirmed with the head of the building inspectors. This is of course something we agree with 100%. So my questions are thus: | |
| | - Why is this not enforced and only required by one building inspector...only once? | Because they are fully competent and understand the regulator requirements. Sadly, at larger we dealing with building inspectors that are not trained properly or ill equipped. |
| | - Who regulates or checks the paperwork / that all building inspectors are consequent? | This is difficult one but honestly based on the state of the industry on one. This is one of the reason PIRB has stepped up to assist the sector |